898 3503 IT OPS Support Staff (w/m/d) Image text / employer presentation  
We are an owner-managed personnel service provider with locations in Cologne, Munich and Nuremberg. As a service provider, we stand by our customers and our employees / applicants for commitment and fairness. We attach particular importance to personal support.  
  
IT OPS Support Employee (f/m/d)  
  
Location: Munich  
Employment type(s): full-time  
  
Tasks, competencies and responsibilities  
- Ensuring the functionality of the devices used  
- Ensure that each user has access to the systems they should have access to, according to their assigned roles  
- Solving IT problems  
- Conduct problem analysis and report potential problems to the online system  
- Installation and configuration of hardware and software components  
- Monitoring of the network infrastructure  
  
Technical requirements  
- 1-2 years practical work experience in IT support  
- Experience in handling technical problems (1st level support) with the help of ticket systems  
- Very good knowledge of computer hardware and printers  
- Advanced Windows and ideally also Linux shell knowledge, Android, scripting basics  
- Knowledge of networks; Enterprise, WIFI, WLAN, IP addressing, AP in cluster with "controller", function of each device, etc.  
- Willingness to work shifts (2-shift system, 5-day week) Monday - Friday 6.00-14.30 / 10.00-18.30 and Saturday 7.00-15.00  
- In addition, willingness to provide occasional support as part of the on-call model from 6:30 p.m. to 10:30 p.m  
- Language requirements: native German and fluent English  
  
Employer Benefits/Corporate Offer  
- Personal care  
- Overpay  
- Employer-funded pension  
- Interesting activities with prospects  
  
Contact details for job advertisement  
Do you feel addressed? Then please send us your detailed application documents, stating your availability and your salary expectations, by email to teammuc@workaholics-gmbh.de.  
  
You are welcome to come to our application day every Tuesday from 1:00 p.m. to 4:00 p.m.  
  
Workaholics GmbH, Paul-Heyse-Str. 28 80336 Munich, Tel. 089/5998875 0  
  
We look forward to seeing you! IT-System administrator/in None 2023-03-07 15:52:23.084000